



Implementing IBM Rational ClearQuest: An End-to-End Deployment Guide

Christian Buckley, Darren Pulsipher, Kendall Scott

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IBM® Rational® ClearQuest® gives organizations unprecedented control over software development, helping them fix defects, make enhancements, manage issues, update documentation, and deliver better products, faster. Now there's an easy-to-use ClearQuest deployment guide for every team member--in development, product management, field operations, support, and beyond.

Implementing IBM Rational ClearQuest brings together all you need to integrate ClearQuest into an overarching change-management system that works. Drawing on decades of experience, the authors present a detailed, easy-to-use roadmap for each step of ClearQuest deployment, from evaluating business cases through planning, design, and implementation. You will find the industry's clearest, most useful explanations of ClearQuest technology here, along with real-world examples, best practices, diagrams, and actionable steps. This book will help you

- Thoroughly understand the strategic and tactical challenges of change management
- Implement ClearQuest effectively, whether you're in a small team or a global enterprise
- Model your existing system: actors, use cases, activity diagrams, workflow, and reporting
- Define classes, states, transitions, deployment diagrams, and system-level design
- Install, configure, and use the Eclipse™ ClearQuest plugin
- Use multisite synchronization, mastership, and conflict resolution
- Efficiently handle testing, migration, administration, backup, and training

Regardless of your role or previous experience, this book will help you shape and execute your ClearQuest rollout to drive maximum business value--now, and for years to come.

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