



Outsourcing IT: A Governance Guide

Rupert Kendrick

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Businesses are increasingly choosing to outsource their IT function. The attraction of outsourcing IT is that it enables a company to obtain an efficient and responsive IT system, while at the same time allowing the company to focus on its core strengths. The current economic climate is also putting companies under increasing pressure to find new ways of cutting costs. However, all too often IT outsourcing projects fail because companies have not applied appropriate governance processes to the project. As Rupert Kendrick argues in this ground-breaking book, to regard outsourcing IT as a panacea for all ills would be a fatal underestimation of the complexity of the process. The IT function is nearly always a business-critical operation. This means that outsourcing IT will give a supplier control over a function that is vital to your organization's survival and success. This book offers you a guide to the many pitfalls of IT outsourcing. It will provide you with clear criteria for the application of governance principles to the outsourcing process, and thereby enable you to implement IT outsourcing so that it supports your overall business goals.

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