

## Doorbells, Danger, and Dead Batteries: User Research War Stories

Steve Portigal, Allan Chochinov (foreword)

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User research war stories are personal accounts of the challenges researchers encounter out in the field, where mishaps are inevitable, yet incredibly instructive. Doorbells, Danger, and Dead Batteries is a diverse compilation of war stories that range from comically bizarre to astonishingly tragic, tied together with valuable lessons from expert user researcher Steve Portigal.



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